



**INDEPENDENT POWER SYSTEMS**

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<http://www.solarips.com>



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## IPS Service Agreement

I agree to hire IPS to perform service on my system per the terms below:

IPS' 15 year workmanship warranty will cover any system defects due to its workmanship and no charges apply for work covered by our warranty.

If a manufacturer warranty applies, IPS will bill the manufacturer for the portion that they will pay for the service labor and materials. Any labor and material costs incurred by IPS to perform the service that are not covered by the manufacturer will be billed to the client.

If the system issue is not due to workmanship or is not covered by a manufacturer warranty, IPS will bill the client for all labor and materials.

IPS' service billing rate is \$137 per hour including drive time to and from the system site. This rate will also apply to scheduled appointments delayed or missed by the client.

Since it is often impossible to determine the cause of the system problem prior to inspecting the system, it is also impossible to know who is at fault in advance. Once the nature of the problem is discovered, IPS will notify the client and provide an estimate for the repair costs prior to performing the repair unless instructed otherwise by the client. If the client chooses not to have IPS provide the repair service, IPS will charge only for the time and materials used to that point in time.

When hired to perform the repair by the client, IPS will do what it can to work within the estimated cost, however, all time and material required to perform the repair will be charged for.

I agree to these terms and would like to hire IPS to perform the service call.

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Client Signature

Date